

Joint Commission Resources, a not-for-profit affiliate of The Joint Commission, has reviewed The Newborn Channel programming and cited which accreditation standards and elements of performance are relevant to a hospital's ongoing quality initiatives regarding patient education. While the standards and elements of performance cited do not include all of the applicable possibilities, this chart does mention some of the major patient education requirements The Newborn Channel helps meet.

Program Title	Category	Relevant Standards	Relevant Elements of Performance	Standards /EP Language
A Mother's Gift	Breastfeeding	PC.02.03.01	EP1 EP4 EP10	<p><b>The hospital provides patient education and training based on each patient's needs and abilities.</b></p> <p>1. The hospital performs a learning needs assessment for each patient, which includes the patient's cultural and religious beliefs, emotional barriers, desire and motivation to learn, physical or cognitive limitations, and barriers to communication.</p> <p>4. The hospital provides education and training to the patient based on his or her assessed needs.</p> <p>10. Based on the patient's condition and assessed needs, the education and training provided to the patient by the hospital include any of the following:</p> <ul style="list-style-type: none"> <li>▪ Basic health practices and safety</li> <li>▪ Nutrition interventions</li> <li>▪ Information on the safe and effective use of medications.</li> </ul>
		PC.04.01.05	EP2 EP7	<p><b>Before the hospital discharges or transfers a patient, it informs and educates the patient about his or her follow-up care, treatment, and services.</b></p> <p>2. Before the patient is discharged, the hospital informs the patient, and also the patient's family when it is involved in decision-making or ongoing care, of the kinds of continuing care, treatment, and services the patient will need.</p> <p>7. The hospital educates the patient, and also the patient's family when it is involved in decision-making or on-going care, about how to obtain any continuing care, treatment, and services that the patient will need.</p>
		PC.02.02.03	EP8	<p><b>The hospital makes food and nutrition products available to its patients.</b></p> <p>8. The hospital accommodates a patient's special diet and altered diet schedule, unless contraindicated</p>

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Program Title	Category	Relevant Standards	Relevant Elements of Performance	Standards /EP Language
Baby Milestones	Development	PC.02.01.19	EP2 EP3 EP4	<p><b>The hospital recognizes and responds to changes in a patient's condition.</b></p> <p>2. The hospital develops written criteria describing early warning signs of a change or deterioration in a patient's condition and when to seek further assistance.</p> <p>3. Based on the hospital's early warning criteria, staff seek additional assistance when they have concerns about a patient's condition.</p> <p>4. The hospital informs the patient and family how to seek assistance when they have concerns about a patient's condition.</p>
		PC.02.03.01	EP5 EP10	<p><b>The hospital provides patient education and training based on each patient's needs and abilities.</b></p> <p>5. The hospital coordinates the patient education and training provided by all disciplines involved in the patient's care, treatment, and services.</p> <p>10. Based on the patient's condition and assessed needs, the education and training provided to the patient by the hospital include any of the following:</p> <ul style="list-style-type: none"> <li>▪ Basic health practices and safety</li> <li>▪ Habilitation or rehabilitation techniques to help the patient reach maximum Independence</li> </ul>
		PC.04.01.05	EP2 EP7	<p><b>Before the hospital discharges or transfers a patient, it informs and educates the patient about his or her follow-up care, treatment, and services.</b></p> <p>2. Before the patient is discharged, the hospital informs the patient, and also the patient's family when it is involved in decision-making or ongoing care, of the kinds of continuing care, treatment, and services the patient will need.</p> <p>7. The hospital educates the patient, and also the patient's family when it is involved in decision-making or on-going care, about how to obtain any continuing care, treatment, and services that the patient will need.</p>

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Program Title	Category	Relevant Standards	Relevant Elements of Performance	Standards /EP Language
Baby Skin 101	Healthy Baby	PC.02.01.19	EP1 EP4	<p><b>The hospital recognizes and responds to changes in a patient's condition</b></p> <p>1. The hospital has a process for recognizing and responding as soon as a patient's condition appears to be worsening.</p> <p>4. The hospital informs the patient and family how to seek assistance when they have concerns about a patient's condition</p>
		PC.02.03.01	EP10	<p><b>The hospital provides patient education and training based on each patient's needs and abilities.</b></p> <p>10. Based on the patient's condition and assessed needs, the education and training provided to the patient by the hospital include any of the following:</p> <ul style="list-style-type: none"> <li>▪ Basic health practices and safety</li> <li>▪ Information on the safe and effective use of medications.</li> <li>▪ Habilitation or rehabilitation techniques to help the patient reach maximum Independence</li> <li>▪ Fall reduction strategies</li> </ul>
		PC.02.03.03	EP4	<p><b>The patient's personal hygiene is maintained.</b></p> <p>4. The hospital provides the patient with education about maintaining his or her personal hygiene and grooming.</p>
		PC.04.01.05	EP4	<p><b>Before the hospital discharges or transfers a patient, it informs and educates the patient about his or her follow-up care, treatment, and services.</b></p> <p>2. Before the patient is discharged, the hospital informs the patient, and also the patient's family when it is involved in decision-making or ongoing care, of the kinds of continuing care, treatment, and services the patient will need.</p> <p>7. The hospital educates the patient, and also the patient's family when it is involved in decision-making or on-going care, about how to obtain any continuing care, treatment, and services that the patient will need</p>

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Program Title	Category	Relevant Standards	Relevant Elements of Performance	Standards /EP Language
Back In Shape	Healthy Mom	PC.02.03.01	EP10	<p><b>The hospital provides patient education and training based on each patient's needs and abilities.</b></p> <p>10. Based on the patient's condition and assessed needs, the education and training provided to the patient by the hospital include any of the following:</p> <ul style="list-style-type: none"> <li>▪ Basic health practices and safety</li> <li>▪ Nutrition interventions (for example, supplements) and modified diets</li> <li>▪ Habilitation or rehabilitation techniques</li> </ul>
Bath Time	Infant Bathing	PC.02.03.01	EP10	<p><b>The hospital provides patient education and training based on each patient's needs and abilities.</b></p> <p>10. Based on the patient's condition and assessed needs, the education and training provided to the patient by the hospital include any of the following:</p> <ul style="list-style-type: none"> <li>▪ Basic health practices and safety</li> <li>▪ Fall reduction strategies</li> <li>▪ Information on the safe and effective use of medical equipment or supplies provided by the hospital</li> <li>▪ Information on the safe and effective use of medications.</li> </ul>
		PC.02.03.03	EP4 EP6 EP7	<p><b>The patient's personal hygiene is maintained.</b></p> <p>4. The hospital provides the patient with education about maintaining his or her personal hygiene and grooming.</p> <p>6. The hospital helps the patient with his or her personal hygiene and grooming activities.</p> <p>7. Patients who are incontinent are cleaned or bathed immediately after voiding or soiling, in a manner that respects their privacy.</p>
Breast Is Best	Breastfeeding	PC.02.03.01	EP1 EP4 EP10	<p><b>The hospital provides patient education and training based on each patient's needs and abilities.</b></p> <p>1. The hospital performs a learning needs assessment for each patient, which includes the patient's cultural and religious beliefs, emotional barriers, desire and motivation to learn, physical or cognitive limitations, and barriers to communication.</p> <p>4. The hospital provides education and training to the patient based on his or her assessed needs.</p> <p>10. Based on the patient's condition and assessed needs, the education and training provided to the patient by the hospital include any of the following:</p> <ul style="list-style-type: none"> <li>▪ Basic health practices and safety</li> <li>▪ Nutrition interventions</li> </ul>

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Program Title	Category	Relevant Standards	Relevant Elements of Performance	Standards /EP Language
Breastfeeding Basics	Breastfeeding	PC.02.03.01	EP1 EP4 EP10	<p><b>The hospital provides patient education and training based on each patient’s needs and abilities.</b></p> <p>1. The hospital performs a learning needs assessment for each patient, which includes the patient’s cultural and religious beliefs, emotional barriers, desire and motivation to learn, physical or cognitive limitations, and barriers to communication.</p> <p>4. The hospital provides education and training to the patient based on his or her assessed needs.</p> <p>10. Based on the patient’s condition and assessed needs, the education and training provided to the patient by the hospital include any of the following:</p> <ul style="list-style-type: none"> <li>▪ Basic health practices and safety</li> <li>▪ Nutrition interventions</li> <li>▪ Information on the safe and effective use of medications.</li> <li>▪ Information on the safe and effective use of medical equipment or supplies provided by the hospital</li> </ul>
		PC.04.01.05	EP2 EP7	<p><b>Before the hospital discharges or transfers a patient, it informs and educates the patient about his or her follow-up care, treatment, and services.</b></p> <p>2. Before the patient is discharged, the hospital informs the patient, and also the patient’s family when it is involved in decision-making or ongoing care, of the kinds of continuing care, treatment, and services the patient will need.</p> <p>7. The hospital educates the patient, and also the patient’s family when it is involved in decision-making or on-going care, about how to obtain any continuing care, treatment, and services that the patient will need.</p>
		PC.02.02.03	EP6 EP8 EP11	<p><b>The hospital makes food and nutrition products available to its patients.</b></p> <p>6. The hospital prepares food and nutrition products using proper sanitation, temperature, light, moisture, ventilation, and security</p> <p>8. The hospital accommodates a patient’s special diet and altered diet schedule, unless contraindicated</p> <p>11. The hospital stores food and nutrition products, including those brought in by patients or their families, using proper sanitation, temperature, light, moisture, ventilation, and security</p>

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Breastfeeding Made Easy	Breastfeeding	PC.02.03.01	EP1 EP4 EP10	<p><b>The hospital provides patient education and training based on each patient’s needs and abilities.</b></p> <p>1. The hospital performs a learning needs assessment for each patient, which includes the patient’s cultural and religious beliefs, emotional barriers, desire and motivation to learn, physical or cognitive limitations, and barriers to communication.</p> <p>4. The hospital provides education and training to the patient based on his or her assessed needs.</p> <p>10. Based on the patient’s condition and assessed needs, the education and training provided to the patient by the hospital include any of the following:</p> <ul style="list-style-type: none"> <li>▪ Basic health practices and safety</li> <li>▪ Nutrition interventions</li> </ul>
		PC.04.01.05	EP7	<p><b>Before the hospital discharges or transfers a patient, it informs and educates the patient about his or her follow-up care, treatment, and services.</b></p> <p>7. The hospital educates the patient, and also the patient’s family when it is involved in decision-making or on-going care, about how to obtain any continuing care, treatment, and services that the patient will need.</p>
Car Seat Safety	Infant/Car Seat Safety	PC.02.03.01	EP10	<p><b>The hospital provides patient education and training based on each patient’s needs and abilities.</b></p> <p>10. Based on the patient’s condition and assessed needs, the education and training provided to the patient by the hospital include any of the following:</p> <ul style="list-style-type: none"> <li>▪ Basic health practices and safety</li> <li>▪ Information on the safe and effective use of medical equipment or supplies provided by the hospital</li> <li>▪ Fall reduction strategies</li> </ul>
		PC.01.02.09	EP1 EP7	<p><b>The hospital assesses the patient who may be a victim of possible abuse and neglect.</b></p> <p>1. The hospital has written criteria to identify those patients who may be victims of physical assault, sexual assault, sexual molestation, domestic abuse, or elder or child abuse and neglect</p> <p>7. The hospital reports cases of possible abuse and neglect to external agencies, in accordance with law and regulation.</p>

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Childcare and Your Baby	Healthy Baby	PC.02.03.01	EP10	<p><b>The hospital provides patient education and training based on each patient’s needs and abilities.</b></p> <p>10. Based on the patient’s condition and assessed needs, the education and training provided to the patient by the hospital covered in this video is process for choosing childcare in a clean, safe environment with possibilities being both parents sharing in the care, nanny, family care provider, child care provider, etc.</p>
Circumcision: The Basics	Circumcision	PC.02.03.01	EP1 EP4 EP10	<p><b>The hospital provides patient education and training based on each patient’s needs and abilities.</b></p> <p>1. The hospital performs a learning needs assessment for each patient, which includes the patient’s cultural and religious beliefs, emotional barriers, desire and motivation to learn, physical or cognitive limitations, and barriers to communication.</p> <p>4. The hospital provides education and training to the patient based on his or her assessed needs.</p> <p>10. Based on the patient’s condition and assessed needs, the education and training provided to the patient by the hospital include any of the following:</p> <ul style="list-style-type: none"> <li>▪ Basic health practices and safety</li> <li>▪ Nutrition interventions</li> </ul>
		RI.01.03.01	EP7	<p><b>The hospital honors the patient’s right to give or withhold informed consent.</b></p> <p>7. The informed consent process includes a discussion about the patient’s proposed care, treatment, and services</p>
Coping With the Baby Blues	Postpartum Care	PC.02.01.09	EP1 EP2 EP3 EP4	<p><b>The hospital recognizes and responds to changes in a patient’s condition.</b></p> <p>1. The hospital has a process for recognizing and responding as soon as a patient’s condition appears to be worsening.</p> <p>2. The hospital develops written criteria describing early warning signs of a change or deterioration in a patient’s condition and when to seek further assistance.</p> <p>3. Based on the hospital’s early warning criteria, staff seek additional assistance when they have concerns about a patient’s condition.</p> <p>4. The hospital informs the patient and family how to seek assistance when they have concerns about a patient’s condition.</p>

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Coping With the Baby Blues	Postpartum Care	PC.02.03.01	EP10	<b>The hospital provides patient education and training based on each patient's needs and abilities.</b> 10. Based on the patient's condition and assessed needs, the education and training provided to the patient by the hospital include any of the following: ▪ Basic health practices and safety
		NPSG.15.01.01	EP3	3. When a patient at risk for suicide leaves the care of the hospital, provide suicide prevention information (such as a crisis hotline) to the patient and his or her family.
		PC.04.01.05	EP7	<b>Before the hospital discharges or transfers a patient, it informs and educates the patient about his or her follow-up care, treatment, and services.</b> 7. The hospital educates the patient, and also the patient's family when it is involved in decision-making or on-going care, about how to obtain any continuing care, treatment, and services that the patient will need.
Dad's Role With Baby	Family	PC.02.03.01	EP10	<b>The hospital provides patient education and training based on each patient's needs and abilities.</b> 10. Based on the patient's condition and assessed needs, the education and training provided to the patient by the hospital include any of the following: ▪ Basic health practices and safety ▪ Nutrition interventions
Diapering 101	Infant Diapering	PC.02.03.01	EP10	<b>The hospital provides patient education and training based on each patient's needs and abilities.</b> 10. Based on the patient's condition and assessed needs, the education and training provided to the patient by the hospital include any of the following: ▪ Basic health practices and safety
Down-There Care: Recovery from Delivery	Healthy Mom	PC.02.03.01	EP10	<b>The hospital provides patient education and training based on each patient's needs and abilities.</b> 10. Based on the patient's condition and assessed needs, the education and training provided to the patient by the hospital include any of the following: ▪ Basic health practices and safety ▪ Information on the safe and effective use of medications. ▪ Nutrition interventions (for example, supplements) and modified diets ▪ Discussion of pain, the risk for pain, the importance of effective pain management, the pain assessment process, and methods for pain management

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Program Title	Category	Relevant Standards	Relevant Elements of Performance	Standards /EP Language
Down-There Care: Recovery from Delivery	Healthy Mom	PC.04.01.05	EP7	<b>Before the hospital discharges or transfers a patient, it informs and educates the patient about his or her follow-up care, treatment, and services.</b> 7. The hospital educates the patient, and also the patient's family when it is involved in decision-making or on-going care, about how to obtain any continuing care, treatment, and services that the patient will need.
First Aid: Infant Rescue Breathing and Infant CPR	Healthy Baby	PC.02.03.01	EP10	<b>The hospital provides patient education and training based on each patient's needs and abilities.</b> 10. Based on the patient's condition and assessed needs, the education and training provided to the patient by the hospital include any of the following: <ul style="list-style-type: none"> <li>▪ Basic health practices and safety</li> <li>▪ Nutrition interventions</li> </ul>
Healthy Eating From the Start	Healthy Baby	PC.02.03.01	EP10	<b>The hospital provides patient education and training based on each patient's needs and abilities.</b> 10. Based on the patient's condition and assessed needs, the education and training provided to the patient by the hospital include any of the following: <ul style="list-style-type: none"> <li>▪ Basic health practices and safety</li> <li>▪ Nutrition interventions</li> </ul>
Immunizations: Protecting Our Future	Healthy Baby	PC.02.03.01	EP10	<b>The hospital provides patient education and training based on each patient's needs and abilities.</b> 10. Based on the patient's condition and assessed needs, the education and training provided to the patient by the hospital include any of the following: <ul style="list-style-type: none"> <li>▪ Basic health practices and safety</li> </ul>
		PC.04.01.05	EP7	<b>Before the hospital discharges or transfers a patient, it informs and educates the patient about his or her follow-up care, treatment, and services.</b> 7. The hospital educates the patient, and also the patient's family when it is involved in decision-making or on-going care, about how to obtain any continuing care, treatment, and services that the patient will need.

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Immunizations: The Facts	Immunizations	PC.02.03.01	EP10	<p><b>The hospital provides patient education and training based on each patient’s needs and abilities.</b></p> <p>10. Based on the patient’s condition and assessed needs, the education and training provided to the patient by the hospital include any of the following:</p> <ul style="list-style-type: none"> <li>▪ Basic health practices and safety</li> </ul>
		PC.04.01.05	EP7	<p><b>Before the hospital discharges or transfers a patient, it informs and educates the patient about his or her follow-up care, treatment, and services.</b></p> <p>7. The hospital educates the patient, and also the patient’s family when it is involved in decision-making or on-going care, about how to obtain any continuing care, treatment, and services that the patient will need.</p>
		NPSG.07.01.01	EP1	<p><b>Comply with current World Health Organization (WHO) hand hygiene guidelines or Centers for Disease Control and Prevention (CDC) hand hygiene guidelines</b></p> <p>1. Implement a program that follows categories IA, IB, and IC of either the current Centers for Disease Control and Prevention (CDC) or the current World Health Organization (WHO) hand hygiene guidelines.</p>
Infant and Child Safety in the Home	Infant and Child Safety	PC.02.03.01	EP10	<p><b>The hospital provides patient education and training based on each patient’s needs and abilities.</b></p> <p>10. Based on the patient’s condition and assessed needs, the education and training provided to the patient by the hospital include any of the following:</p> <ul style="list-style-type: none"> <li>▪ Basic health practices and safety</li> <li>▪ Information on the safe and effective reach maximum Independence</li> <li>▪ Fall reduction strategies (in the home)</li> </ul>
Infant Feedings	Bottle Feeding	PC.02.03.01	EP10	<p><b>The hospital provides patient education and training based on each patient’s needs and abilities.</b></p> <p>10. Based on the patient’s condition and assessed needs, the education and training provided to the patient by the hospital include any of the following:</p> <ul style="list-style-type: none"> <li>▪ Basic health practices and safety</li> <li>▪ Nutrition interventions</li> </ul>

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Jaundice and Your Newborn	Healthy Baby	PC.02.03.01	EP10	<p><b>The hospital provides patient education and training based on each patient’s needs and abilities.</b></p> <p>10. Based on the patient’s condition and assessed needs, the education and training provided to the patient by the hospital include any of the following:</p> <ul style="list-style-type: none"> <li>Basic health practices and safety</li> </ul>
Juggling Your Work and Family	Family	PC.02.03.01	EP10	<p><b>The hospital provides patient education and training based on each patient’s needs and abilities.</b></p> <p>10. Based on the patient’s condition and assessed needs, the education and training provided to the patient by the hospital include any of the following:</p> <ul style="list-style-type: none"> <li>Basic health practices and safety</li> <li>Nutrition interventions</li> </ul>
Keeping Baby Safe	Infant and Child Safety	PC.02.03.01	EP10	<p><b>The hospital provides patient education and training based on each patient’s needs and abilities.</b></p> <p>10. Based on the patient’s condition and assessed needs, the education and training provided to the patient by the hospital include any of the following:</p> <ul style="list-style-type: none"> <li>Basic health practices and safety</li> <li>Information on the safe and effective reach maximum Independence</li> <li>Fall reduction strategies (in the home)</li> </ul>
Massaging Baby’s Stress Away	Healthy Baby	PC.02.03.01	EP10	<p><b>The hospital provides patient education and training based on each patient’s needs and abilities.</b></p> <p>10. Based on the patient’s condition and assessed needs, the education and training provided to the patient by the hospital include any of the following:</p> <ul style="list-style-type: none"> <li>Basic health practices and safety</li> </ul>
Mommy Don’t Smoke	Smoking Cessation	PC.02.03.01	EP10	<p><b>The hospital provides patient education and training based on each patient’s needs and abilities.</b></p> <p>10. Based on the patient’s condition and assessed needs, the education and training provided to the patient by the hospital include any of the following:</p> <ul style="list-style-type: none"> <li>Basic health practices and safety</li> </ul>
		PC.04.01.05	EP7	<p><b>Before the hospital discharges or transfers a patient, it informs and educates the patient about his or her follow-up care, treatment, and services.</b></p> <p>7. The hospital educates the patient, and also the patient’s family when it is involved in decision-making or on-going care, about how to obtain any continuing care, treatment, and services that the patient will need.</p>

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Mother Knows Best	Family	PC.02.03.01	EP10	<p><b>The hospital provides patient education and training based on each patient’s needs and abilities.</b></p> <p>10. Based on the patient’s condition and assessed needs, the education and training provided to the patient by the hospital include any of the following:</p> <ul style="list-style-type: none"> <li>▪ Basic health practices and safety</li> </ul>
Music Class for Moms and Their Babies	Development	PC.02.03.01	EP10	<p><b>The hospital provides patient education and training based on each patient’s needs and abilities.</b></p> <p>10. Based on the patient’s condition and assessed needs, the education and training provided to the patient by the hospital include any of the following:</p> <ul style="list-style-type: none"> <li>▪ Basic health practices and safety</li> </ul>
Newborn Care	Healthy Baby	PC.02.03.01	EP10	<p><b>The hospital provides patient education and training based on each patient’s needs and abilities.</b></p> <p>10. Based on the patient’s condition and assessed needs, the education and training provided to the patient by the hospital include any of the following:</p> <ul style="list-style-type: none"> <li>▪ Basic health practices and safety</li> <li>▪ Nutrition interventions (for example, supplements) and modified diets</li> </ul>
Patient Safety: What You Should Know	Healthy Mom	EC.02.01.01	EP3 EP8	<p><b>The hospital manages safety and security risks.</b></p> <p>3. The hospital takes action to minimize or eliminate identified safety and security risks in the physical environment.</p> <p>8. The hospital controls access to and from areas it identifies as security sensitive.</p>
		NPSG.07.01.01	EP1	<p><b>Comply with current World Health Organization (WHO) hand hygiene guidelines or Centers for Disease Control and Prevention (CDC) hand hygiene guidelines.</b></p> <p>1. Implement a program that follows categories IA, IB, and IC of either the current Centers for Disease Control and Prevention (CDC) or the current World Health Organization (WHO) hand hygiene guidelines. (See also IC.01.04.01, EP 5).</p>
		PC.02.01.19	EP4	<p><b>The hospital recognizes and responds to changes in a patient’s condition.</b></p> <p>4. The hospital informs the patient and family how to seek assistance when they have concerns about a patient’s condition.</p>

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Patient Safety: What You Should Know	Healthy Mom	PC.02.03.01	EP10	<p><b>The hospital provides patient education and training based on each patient’s needs and abilities.</b></p> <p>10. Based on the patient’s condition and assessed needs, the education and training provided to the patient by the hospital include any of the following:</p> <ul style="list-style-type: none"> <li>▪ Basic health practices and safety</li> <li>▪ Information on the safe and effective use of medications.</li> <li>▪ Nutrition interventions</li> <li>▪ Fall reduction strategies</li> </ul>
Portrait of Promise	Shaken Baby Syndrome	PC.02.03.01	EP1 EP4 EP10 EP25	<p><b>The hospital provides patient education and training based on each patient’s needs and abilities.</b></p> <p>1. Basic health practices and safety</p>
		PC.04.01.05	EP2 EP7	<p><b>Before the hospital discharges or transfers a patient, it informs and educates the patient about his or her follow-up care, treatment, and services.</b></p> <p>2. Before the patient is discharged, the hospital informs the patient, and also the patient’s family when it is involved in decision-making or ongoing care, of the kinds of continuing care, treatment, and services the patient will need.</p> <p>7. The hospital educates the patient, and also the patient’s family when it is involved in decision-making or on-going care, about how to obtain any continuing care, treatment, and services that the patient will need.</p>
Postpartum Depression: You Are Not Alone	Healthy Mom	PC.02.03.01	EP10	<p><b>The hospital provides patient education and training based on each patient’s needs and abilities.</b></p> <p>10. Based on the patient’s condition and assessed needs, the education and training provided to the patient by the hospital include any of the following:</p> <ul style="list-style-type: none"> <li>▪ Basic health practices and safety</li> <li>▪ Nutrition interventions (for example, supplements) and modified diets</li> </ul>

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Program Title	Category	Relevant Standards	Relevant Elements of Performance	Standards /EP Language
Postpartum Depression: You Are Not Alone	Healthy Mom	PC.04.01.05	EP2	<p><b>Before the hospital discharges or transfers a patient, it informs and educates the patient about his or her follow-up care, treatment, and services.</b></p> <p>2. Before the patient is discharged, the hospital informs the patient, and also the patient's family when it is involved in decision-making or ongoing care, of the kinds of continuing care, treatment, and services the patient will need.</p> <p>7. The hospital educates the patient, and also the patient's family when it is involved in decision-making or on-going care, about how to obtain any continuing care, treatment, and services that the patient will need.</p>
		PC.02.01.19	EP1 EP2 EP4	<p><b>The hospital recognizes and responds to changes in a patient's condition.</b></p> <p>1. The hospital has a process for recognizing and responding as soon as a patient's condition appears to be worsening.</p> <p>2. The hospital develops written criteria describing early warning signs of a change or deterioration in a patient's condition and when to seek further assistance.</p> <p>4. The hospital informs the patient and family how to seek assistance when they have concerns about a patient's condition.</p>
Recovery from Cesarean Birth	Cesarean Birth	PC.02.03.01	EP10	<p><b>The hospital provides patient education and training based on each patient's needs and abilities</b></p> <p>10. Based on the patient's condition and assessed needs, the education and training provided to the patient by the hospital include any of the following:</p> <ul style="list-style-type: none"> <li>▪ Basic health practices and safety</li> <li>▪ Information on the safe and effective use of medications.</li> <li>▪ Nutrition interventions (for example, supplements) and modified diets</li> <li>▪ Discussion of pain, the risk for pain, the importance of effective pain management, the pain assessment process, and methods for pain management</li> <li>▪ Fall reduction strategies</li> </ul>

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Program Title	Category	Relevant Standards	Relevant Elements of Performance	Standards /EP Language
Shaken Baby Syndrome: A Preventable Tragedy	Shaken Baby Syndrome	PC.02.03.01	EP1 EP4 EP10 EP25	<p><b>The hospital provides patient education and training based on each patient’s needs and abilities.</b></p> <p>1.The hospital performs a learning needs assessment for each patient, which includes the patient’s cultural and religious beliefs, emotional barriers, desire and motivation to learn, physical or cognitive limitations, and barriers to communication.</p> <p>4. The hospital provides education and training to the patient based on his or her assessed needs.</p> <p>10. Based on the patient’s condition and assessed needs, the education and training provided to the patient by the hospital include any of the following:</p> <ul style="list-style-type: none"> <li>▪ An explanation of the plan for care, treatment, and services</li> <li>▪ Basic health practices and safety</li> </ul> <p>25. The hospital evaluates the patient’s understanding of the education and training it provided</p>
		PC.04.01.05	EP2 EP7	<p><b>Before the hospital discharges or transfers a patient, it informs and educates the patient about his or her follow-up care, treatment, and services.</b></p> <p>2. Before the patient is discharged, the hospital informs the patient, and also the patient’s family when it is involved in decision-making or ongoing care, of the kinds of continuing care, treatment, and services the patient will need.</p> <p>7. The hospital educates the patient, and also the patient’s family when it is involved in decision-making or on-going care, about how to obtain any continuing care, treatment, and services that the patient will need.</p>
		PC.02.01.19	EP1 EP3 EP4	<p><b>The hospital recognizes and responds to changes in a patient’s condition.</b></p> <p>1.The hospital has a process for recognizing and responding as soon as a patient’s condition appears to be worsening.</p> <p>3. Based on the hospital’s early warning criteria, staff seek additional assistance when they have concerns about a patient’s condition.</p> <p>4. The hospital informs the patient and family how to seek assistance when they have concerns about a patient’s condition.</p>

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Program Title	Category	Relevant Standards	Relevant Elements of Performance	Standards /EP Language
SIDS and Safe Sleep	SIDS Prevention	PC.02.03.01		<p><b>The hospital provides patient education and training based on each patient’s needs and abilities.</b></p> <p>10. Based on the patient’s condition and assessed needs, the education and training provided to the patient by the hospital include any of the following:</p> <ul style="list-style-type: none"> <li>▪ Basic health practices and safety</li> <li>▪ Information on the safe and effective use of medical equipment or supplies provided by the hospital</li> </ul>
Sweet Dreams	Infant and Mom Sleeping	PC.02.03.01	EP10	<p><b>The hospital provides patient education and training based on each patient’s needs and abilities.</b></p> <p>10. Based on the patient’s condition and assessed needs, the education and training provided to the patient by the hospital include any of the following:</p> <ul style="list-style-type: none"> <li>▪ Basic health practices and safety</li> <li>▪ Nutrition interventions (for example, supplements) and modified diets</li> <li>▪ Fall reduction strategies</li> </ul>
Top 10 Things to Get Baby Off to Sleep	Infant and Mom Sleeping	PC.02.03.01	EP10	<p><b>The hospital provides patient education and training based on each patient’s needs and abilities.</b></p> <p>10. Based on the patient’s condition and assessed needs, the education and training provided to the patient by the hospital include any of the following:</p> <ul style="list-style-type: none"> <li>▪ Basic health practices and safety</li> <li>▪ Nutrition interventions (for example, supplements) and modified diets</li> <li>▪ Fall reduction strategies</li> </ul>
Understanding Why Babies Cry	Infant and Mom Sleeping	PC.02.03.01	EP10	<p><b>The hospital provides patient education and training based on each patient’s needs and abilities.</b></p> <p>10. Based on the patient’s condition and assessed needs, the education and training provided to the patient by the hospital include any of the following:</p> <ul style="list-style-type: none"> <li>▪ Basic health practices and safety</li> </ul>

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Program Title	Category	Relevant Standards	Relevant Elements of Performance	Standards /EP Language
Well Baby Visits	Healthy Baby	PC.02.03.01	EP10	<p><b>The hospital provides patient education and training based on each patient’s needs and abilities.</b></p> <p>10. Based on the patient’s condition and assessed needs, the education and training provided to the patient by the hospital include any of the following:</p> <ul style="list-style-type: none"> <li>▪ Basic health practices and safety</li> </ul>
What Baby Hears	Infant Hearing	PC.02.03.01	EP10	<p><b>The hospital provides patient education and training based on each patient’s needs and abilities.</b></p> <p>10. Based on the patient’s condition and assessed needs, the education and training provided to the patient by the hospital include any of the following:</p> <ul style="list-style-type: none"> <li>▪ Basic health practices and safety</li> </ul>
		PC.04.01.05	EP7	<p><b>Before the hospital discharges or transfers a patient, it informs and educates the patient about his or her follow-up care, treatment, and services.</b></p> <p>7. The hospital educates the patient, and also the patient’s family when it is involved in decision-making or on-going care, about how to obtain any continuing care, treatment, and services that the patient will need.</p>
When Baby Arrives Early	Premature Birth	PC.02.01.05		<p><b>The hospital provides interdisciplinary, collaborative care, treatment, and services.</b></p> <p>1. Care, treatment, and services are provided to the patient in an interdisciplinary, collaborative manner.</p>
		PC.02.02.03		<p><b>The hospital makes food and nutrition products available to its patients.</b></p> <p>8. The hospital accommodates a patient’s special diet and altered diet schedule, unless contraindicated.</p> <p>11. The hospital stores food and nutrition products, including those brought in by patients or their families, using proper sanitation, temperature, light, moisture, ventilation, and security.</p>

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Program Title	Category	Relevant Standards	Relevant Elements of Performance	Standards /EP Language
When Baby Arrives Early	Premature Birth	NPSG.07.01.01		<p><b>Comply with current World Health Organization (WHO) hand hygiene guidelines or Centers for Disease Control and Prevention (CDC) hand hygiene guidelines</b></p> <p>1. Implement a program that follows categories IA, IB, and IC of either the current Centers for Disease Control and Prevention (CDC) or the current World Health Organization (WHO) hand hygiene guidelines.</p>
Yoga For Moms & Their Babies	Healthy Mom	PC.02.03.01	EP10	<p><b>The hospital provides patient education and training based on each patient’s needs and abilities.</b></p> <p>10. Based on the patient’s condition and assessed needs, the education and training provided to the patient by the hospital include any of the following:</p> <ul style="list-style-type: none"> <li>▪ Basic health practices and safety</li> </ul>
Your Baby’s Oral Health	Healthy Mom	PC.02.03.01	EP10	<p><b>The hospital provides patient education and training based on each patient’s needs and abilities.</b></p> <p>10. Based on the patient’s condition and assessed needs, the education and training provided to the patient by the hospital include any of the following:</p> <ul style="list-style-type: none"> <li>▪ Basic health practices and safety</li> </ul>

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