

# 2010 Program Schedule

The following broadcast times will be available on the satellite network and online. **All times listed are in Eastern Time.**

## **The Joint Commission and CMS: An Update**

Thu, Jan 28, 2010: 2:00 PM to 3:00 PM **LIVE**  
 Fri, Feb 5, 2010: 10:00 AM to 11:00 AM  
 Tue, Mar 2, 2010: 1:00 PM to 2:00 PM  
 Wed, Mar 10, 2010: 12:00 PM to 1:00 PM  
 Thu, Mar 25, 2010: 3:00 PM to 4:00 PM

## **Patient Records Management**

Thu, Feb 25, 2010: 2:00 PM to 3:00 PM **LIVE**  
 Fri, Mar 5, 2010: 10:00 AM to 11:00 AM  
 Tue, Mar 30, 2010: 1:00 PM to 2:00 PM  
 Wed, Apr 7, 2010: 12:00 PM to 1:00 PM  
 Thu, Apr 22, 2010: 3:00 PM to 4:00 PM

## **Emergency Preparedness: Standards, Practices and Solutions**

Thu, Mar 25, 2010: 2:00 PM to 3:00 PM **LIVE**  
 Fri, Apr 2, 2010: 10:00 AM to 11:00 AM  
 Tue, Apr 27, 2010: 1:00 PM to 2:00 PM  
 Wed, May 5, 2010: 12:00 PM to 1:00 PM  
 Thu, May 20, 2010: 3:00 PM to 4:00 PM

## **Survey Survival: What You Need to Know**

Thu, Apr 22, 2010: 2:00 PM to 3:00 PM **LIVE**  
 Fri, Apr 30, 2010: 10:00 AM to 11:00 AM  
 Tue, May 25, 2010: 1:00 PM to 2:00 PM  
 Wed, Jun 2, 2010: 12:00 PM to 1:00 PM  
 Thu, Jun 17, 2010: 3:00 PM to 4:00 PM

## **Reducing the Risk: Preventing Hospital Acquired Infections (HAIs)**

Thu, May 27, 2010: 2:00 PM to 3:00 PM **LIVE**  
 Fri, Jun 4, 2010: 10:00 AM to 11:00 AM  
 Tue, Jun 29, 2010: 1:00 PM to 2:00 PM  
 Wed, Jul 7, 2010: 12:00 PM to 1:00 PM  
 Thu, Jul 22, 2010: 3:00 PM to 4:00 PM

## **Creating a Safe, Functional, and Effective Environment of Care**

Thu, Jun 24, 2010: 2:00 PM to 3:00 PM **LIVE**  
 Fri, Jul 2, 2010: 10:00 AM to 11:00 AM  
 Tue, Jul 27, 2010: 1:00 PM to 2:00 PM  
 Wed, Aug 4, 2010: 12:00 PM to 1:00 PM  
 Thu, Aug 19, 2010: 3:00 PM to 4:00 PM

## **Medical Staff Issues: Credentialing, Privileging and Peer Review**

Thu, Jul 22, 2010: 2:00 PM to 3:00 PM **LIVE**  
 Fri, Jul 30, 2010: 10:00 AM to 11:00 AM  
 Tue, Aug 24, 2010: 1:00 PM to 2:00 PM  
 Wed, Sep 1, 2010: 12:00 PM to 1:00 PM  
 Thu, Sep 16, 2010: 3:00 PM to 4:00 PM

## **Medication Safety: Implementing a Multidisciplinary Approach**

Thu, Aug 26, 2010: 2:00 PM to 3:00 PM **LIVE**  
 Fri, Sep 3, 2010: 10:00 AM to 11:00 AM  
 Tue, Sep 28, 2010: 1:00 PM to 2:00 PM  
 Wed, Oct 6, 2010: 12:00 PM to 1:00 PM  
 Thu, Oct 21, 2010: 3:00 PM to 4:00 PM

## **An Overview of the 2011 National Patient Safety Goals**

Thu, Sep 23, 2010: 2:00 PM to 3:00 PM **LIVE**  
 Fri, Oct 1, 2010: 10:00 AM to 11:00 AM  
 Tue, Oct 26, 2010: 1:00 PM to 2:00 PM  
 Wed, Nov 3, 2010: 12:00 PM to 1:00 PM  
 Thu, Nov 18, 2010: 3:00 PM to 4:00 PM

## **Conducting an Organizational Risk Assessment and Analysis**

Thu, Oct 28, 2010: 2:00 PM to 3:00 PM **LIVE**  
 Fri, Nov 5, 2010: 10:00 AM to 11:00 AM  
 Tue, Nov 30, 2010: 1:00 PM to 2:00 PM  
 Wed, Dec 8, 2010: 12:00 PM to 1:00 PM  
 Thu, Dec 23, 2010: 3:00 PM to 4:00 PM

## **Preventing Wrong Site, Wrong Procedure, and Wrong Person Surgery**

Thu, Nov 18, 2010: 2:00 PM to 3:00 PM **LIVE**  
 Fri, Nov 26, 2010: 10:00 AM to 11:00 AM  
 Tue, Dec 21, 2010: 1:00 PM to 2:00 PM  
 Wed, Dec 29, 2010: 12:00 PM to 1:00 PM  
 Thu, Jan 13, 2011: 3:00 PM to 4:00 PM

## **Effective Communication: Achieving Results**

Thu, Dec 16, 2010: 2:00 PM to 3:00 PM **LIVE**  
 Fri, Dec 24, 2010: 10:00 AM to 11:00 AM  
 Tue, Jan 18, 2011: 1:00 PM to 2:00 PM  
 Wed, Jan 26, 2011: 12:00 PM to 1:00 PM  
 Thu, Feb 10, 2011: 3:00 PM to 4:00 PM

For complete program descriptions and links to online courses, please visit:

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