

Joint Commission Resources Quality & Safety Network

Empowering you to
strengthen the quality
and safety of your
patient environment



2011 Program Schedule

The following broadcast times will be available on the satellite network and online. All times listed are in Eastern Time.

Changes for 2011: Standards and Survey Process

Thu, Jan 27, 2011: 2:00 PM to 3:00 PM LIVE
Fri, Feb 4, 2011: 10:00 AM to 11:00 AM
Tue, Mar 1, 2011: 1:00 PM to 2:00 PM
Wed, Mar 9, 2011: 12:00 PM to 1:00 PM
Thu, Mar 24, 2011: 3:00 PM to 4:00 PM

Environment of Care: Hospital Essentials

Thu, Feb 24, 2011: 2:00 PM to 3:00 PM LIVE
Fri, Mar 4, 2011: 10:00 AM to 11:00 AM
Tue, Mar 29, 2011: 1:00 PM to 2:00 PM
Wed, Apr 6, 2011: 12:00 PM to 1:00 PM
Thu, Apr 21, 2011: 3:00 PM to 4:00 PM

Emergency Preparedness: Meeting and Maintaining Compliance with The Joint Commission Standards

Thu, Mar 24, 2011: 2:00 PM to 3:00 PM LIVE
Fri, Apr 1, 2011: 10:00 AM to 11:00 AM
Tue, Apr 26, 2011: 1:00 PM to 2:00 PM
Wed, May 4, 2011: 12:00 PM to 1:00 PM
Thu, May 19, 2011: 3:00 PM to 4:00 PM

Competency: Orientation, Education, and Credentialing / Privileging

Thu, Apr 28, 2011: 2:00 PM to 3:00 PM LIVE
Fri, May 6, 2011: 10:00 AM to 11:00 AM
Tue, May 24, 2011: 1:00 PM to 2:00 PM
Wed, Jun 1, 2011: 12:00 PM to 1:00 PM
Thu, Jun 16, 2011: 3:00 PM to 4:00 PM

Performance Measurement in the New Healthcare Environment: Accountability Measures

Thu, May 26, 2011: 2:00 PM to 3:00 PM LIVE
Fri, Jun 3, 2011: 10:00 AM to 11:00 AM
Tue, Jun 28, 2011: 1:00 PM to 2:00 PM
Wed, Jul 6, 2011: 12:00 PM to 1:00 PM
Thu, Jul 21, 2011: 3:00 PM to 4:00 PM

Restraint Use and Preventing Patient Falls

Thu, Jun 23, 2011: 2:00 PM to 3:00 PM LIVE
Fri, Jul 1, 2011: 10:00 AM to 11:00 AM
Tue, Jul 26, 2011: 1:00 PM to 2:00 PM
Wed, Aug 3, 2011: 12:00 PM to 1:00 PM

Tracer Methodology: What's New?

Thu, Jul 28, 2011: 2:00 PM to 3:00 PM LIVE
Fri, Jul 29, 2011: 10:00 AM to 11:00 AM
Tue, Aug 23, 2011: 1:00 PM to 2:00 PM
Wed, Aug 31, 2011: 12:00 PM to 1:00 PM
Thu, Sep 15, 2011: 3:00 PM to 4:00 PM

Patient-Centered Communication Standards for Hospitals

Thu, Aug 25, 2011: 2:00 PM to 3:00 PM LIVE
Fri, Sep 2, 2011: 10:00 AM to 11:00 AM
Tue, Sep 27, 2011: 1:00 PM to 2:00 PM
Wed, Oct 5, 2011: 12:00 PM to 1:00 PM
Thu, Oct 20, 2011: 3:00 PM to 4:00 PM

The CMS and Joint Commission Crosswalk: An Update

Thu, Sep 22, 2011: 2:00 PM to 3:00 PM LIVE
Fri, Sep 30, 2011: 10:00 AM to 11:00 AM
Tue, Oct 25, 2011: 1:00 PM to 2:00 PM
Wed, Nov 2, 2011: 12:00 PM to 1:00 PM
Fri, Nov 18, 2011: 3:00 PM to 4:00 PM

Infection Prevention and Control Issues in the Environment of Care

Thu, Oct 27, 2011: 2:00 PM to 3:00 PM LIVE
Fri, Nov 4, 2011: 10:00 AM to 11:00 AM
Tue, Nov 29, 2011: 1:00 PM to 2:00 PM
Wed, Dec 7, 2011: 12:00 PM to 1:00 PM
Thu, Dec 22, 2011: 3:00 PM to 4:00 PM

A Focus on Medication Safety Issues

Thu, Nov 17, 2011: 2:00 PM to 3:00 PM LIVE
Fri, Nov 25, 2011: 10:00 AM to 11:00 AM
Tue, Dec 20, 2011: 1:00 PM to 2:00 PM
Wed, Dec 28, 2011: 12:00 PM to 1:00 PM
Thu, Jan 12, 2012: 3:00 PM to 4:00 PM

Changes for 2012: Standards and Survey Process

Thu, Dec 15, 2011: 2:00 PM to 3:00 PM LIVE
Fri, Dec 23, 2011: 10:00 AM to 11:00 AM
Tue, Jan 17, 2012: 1:00 PM to 2:00 PM
Wed, Jan 25, 2012: 12:00 PM to 1:00 PM
Thu, Feb 9, 2012: 3:00 PM to 4:00 PM

For complete program descriptions and links to online courses, please visit:

www.JCRQSN.com



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