

Complying with the CMS Conditions of Participation (CoP): Patient's Rights

Thursday, December 20, 2018 LIVE

2:00 PM to 3:00 PM Eastern

1:00 PM to 2:00 PM Central

12:00 PM to 1:00 PM Mountain

11:00 AM to 12:00 PM Pacific

Available via live webcast.

Please visit www.JCRQSN.com for more information.



Program Description

According to CoP §482.13, Patient's Rights, a hospital must protect and promote each patient's rights. These requirements apply to all Medicare- or Medicaid-participating hospitals including short-term, acute care, surgical, specialty, psychiatric, rehabilitation, long-term, children's, and cancer, whether or not they are accredited. This rule does not apply to critical access hospitals (CAH).

These requirements, as well as the other CoPs in 42 CFR 482, apply to all parts and locations (outpatient services, provider-based entities, inpatient services) of the Medicare-participating hospital.

The hospital must inform each patient, or when appropriate, the patient's representative as allowed by state law, of the patient's rights. Whenever possible, this notice must be provided before providing or stopping care. All patients, inpatient or outpatient, must be informed of their rights. The patient's rights include all of those discussed in this condition, as well as any other rights for which notice is required under state or federal law or regulations for hospital patients.

Through panel discussions, expert interviews, video case studies, and mock survey examples, this program focuses on patient rights and provides any updates to help keep you and your organization informed.

Objectives

After completing this activity, the participant should be able to:

- Explain the key elements of patient rights.
- Identify problematic patient rights issues and strategies for achieving compliance.
- Describe the survey process related to patient rights.

Target Audience

This activity is relevant to all hospital staff, medical staff, volunteers, and contracted staff, particularly those who are responsible for life safety-related activities, including safety officers and committees, department managers and supervisors, performance improvement (PI) staff, training and education staff, and risk managers.

Presenters

Melissa Hager, MSN, BSN, RN

CMS Consultant

Joint Commission Resources

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CMS Consultant

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For more information on how to view this program, please contact:

For complete program descriptions and links to online courses, please visit:

www.JCRQSN.com

The JCRQSN program is a monthly series of video conference training sessions produced by Joint Commission Resources (JCR) in partnership with The Wellness Network. The Wellness Network is the distributor of the series and has no influence on the content.

To learn more, please contact Customer Service at info@jcrqsn.com or call 1-888-219-4678.

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Accreditation Information:

The Joint Commission is accredited by the Accreditation Council for Continuing Medical Education (ACCME), the Accreditation Council for Pharmacy Education (ACPE), and the American Nurses Credentialing Center (ANCC) to provide continuing education for the healthcare team.

Note: No ACPE credit was provided for this program.

The Joint Commission is provider approved by the California Board of Registered Nursing, provider number CEP 6381, for 1 contact hour.

The Joint Commission is authorized to award 1.0 contact hour of pre-approved ACHE Qualified Education credit for this program toward advancement or recertification in the American College of Healthcare Executives. Participants in this program wishing to have the continuing education hours applied toward ACHE Qualified Education credit should indicate their attendance when submitting application to the American College of Healthcare Executives for advancement or recertification.

This activity has been approved by the National Association for Healthcare Quality (NAHQ) for 1.0 Certified Professional Healthcare Quality (CPHQ) credit.

The Joint Commission Enterprise has been accredited as an Authorized Provider by the International Association for Continuing Education and Training (IACET).

This education offering qualifies for 1.0 Certified Joint Commission Professional (CJCP) credit hours towards CJCP recertification. In order to obtain CJCP credit hours, an individual must first be certified before they start acquiring CJCP credit hours. CJCP credit hours will not be retroactive.

Full attendance at every session is a prerequisite for receiving full continuing education credits. If a participant needs to leave early, his or her continuing education credits will be reduced.

Successful completion of this CE activity includes the following:

- View the presentation and read the accompanying Resource Guide.
- Complete the online Evaluation Form and Post Test.
- A CE certificate/statement of credit can be printed online following successful completion of the Post Test and the Evaluation Form.

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