

## What's New for 2020?: Standards and Survey Process

**Thursday, November 21, 2019 *NEW***

2:00 PM to 3:00 PM Eastern  
1:00 PM to 2:00 PM Central  
12:00 PM to 1:00 PM Mountain  
11:00 AM to 12:00 PM Pacific

Please visit [www.JCRQSN.com](http://www.JCRQSN.com) for more information.



### Program Description

The arrival of 2020 means implementation of changes to the accreditation process, standards, and elements of performance (EP). It is critical for hospital leaders and accreditation managers to stay up to date with these changes.

In this program, experts educate you about these new requirements and help you assess your organization's compliance. This program also focuses on key changes in The Joint Commission's accreditation process, as well as updated and revised details on new survey activities, sample tracers to address hospital priority focus areas and clinical/service groups, and sample survey agendas.

This 60-minute program features Joint Commission experts who share the new and revised standards, as well as the accreditation process revisions – with practical, up-to-date information to help all levels of hospital staff to maintain a state of constant survey readiness.

### Objectives

After completing this activity, the participant should be able to:

- Identify the new and revised standards for hospitals for 2020.
- Discuss strategies to meet those standards identified as compliance challenges.
- Describe changes in the survey process for 2020.

### Target Audience

This program is relevant to medical staff, organization leaders, managers and supervisors, and staff responsible for performance improvement (PI), patient safety, and risk management initiatives.

### Presenters:

*Presenter information is not available at this time.*

**For more information on how to view this program, please contact:**

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For complete program descriptions and links to online courses, please visit:

[www.JCRQSN.com](http://www.JCRQSN.com)

*The JCRQSN program is a monthly series of video conference training sessions produced by Joint Commission Resources (JCR) in partnership with The Wellness Network. The Wellness Network is the distributor of the series and has no influence on the content.*

*To learn more, please contact Customer Service at [info@jcrqsn.com](mailto:info@jcrqsn.com) or call 1-888-219-4678.*

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### **Accreditation Information:**

The Joint Commission is accredited by the Accreditation Council for Continuing Medical Education (ACCME-AMA PRA Category 1™), the Accreditation Council for Pharmacy Education (ACPE), and the American Nurses Credentialing Center (ANCC) to provide continuing education for the healthcare team.

The Joint Commission is provider approved by the California Board of Registered Nursing, provider number CEP 6381, for 1 contact hour.

The Joint Commission is authorized to award 1.0 contact hour of pre-approved ACHE Qualified Education credit for this program toward advancement or recertification in the American College of Healthcare Executives. Participants in this program wishing to have the continuing education hours applied toward ACHE Qualified Education credit should indicate their attendance when submitting application to the American College of Healthcare Executives for advancement or recertification.

This activity has been approved by the National Association for Healthcare Quality (NAHQ) for 1.0 Certified Professional Healthcare Quality (CPHQ) credit.

The Joint Commission Enterprise has been accredited as an Authorized Provider by the International Association for Continuing Education and Training (IACET).

This education offering qualifies for 1.0 Certified Joint Commission Professional (CJCP) credit hours towards CJCP recertification. In order to obtain CJCP credit hours, an individual must first be certified before they start acquiring CJCP credit hours. CJCP credit hours will not be retroactive.

Full attendance at every session is a prerequisite for receiving full continuing education credits. If a participant needs to leave early, his or her continuing education credits will be reduced.

Successful completion of this CE activity includes the following:

- View the presentation and read the accompanying Resource Guide.
- Complete the online Evaluation Form and Post Test.
- A CE certificate/statement of credit can be printed online following successful completion of the Post Test and the Evaluation Form.

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