

Emergency Management: The Need for Continuity of Operations Planning

Thursday, April 25, 2019 *NEW*

2:00 PM to 3:00 PM Eastern

1:00 PM to 2:00 PM Central

12:00 PM to 1:00 PM Mountain

11:00 AM to 12:00 PM Pacific

Please visit www.JCRQSN.com for more information.



Program Description

Power failure, fire, flood, industrial accident, cyberattack — disasters such as these can put both healthcare organizations and their patients at risk. The critical need for continuity of operations planning (COOP) is most evident when an organization becomes the victim of an emergency. This planning provides healthcare organizations with the resilience needed to protect, respond, recover, and restore essential patient care services. Following a disaster, an organization's capability to provide care, treatment, and services to patients can be disrupted for days, weeks, several months, or longer.

Continuity of operations planning ensures the ability to continue essential business operations, patient care services, and ancillary support functions across a wide range of potential emergencies. The healthcare organization's continuity of operations planning may be an annex to the organization's emergency operations plan (EOP) and during a response should be addressed under the incident command system (ICS).

When the healthcare organization itself is compromised, so is patient safety. In the aftermath of emergencies, disruptions in health system capabilities can put patients at risk, especially vulnerable patients, such as the elderly; those with chronic conditions requiring oxygen, dialysis or other regular interventions; and those with mobility or communication impairments.

Through expert panel discussion, case studies, and personal accounts, this 60-minute activity examines existing continuity of operations planning, identifies areas for improvement, and provides advice on developing a comprehensive, proactive, and practical emergency management strategy.

Objectives

After completing this activity, the participant should be able to:

- Identify and prioritize the essential functions included in your organization's continuity of operations plan.
- Describe some of the essential best practices that should be considered when developing a continuity of operations plan.
- Discuss safety actions to consider when developing a continuity of operations plan.

Target Audience

This activity is relevant to all hospital staff, medical staff, volunteers, and contracted staff, particularly those who are responsible for life-safety-related activities, including safety officers and committees, engineering staff, facility managers, department managers and supervisors, performance improvement (PI) staff, training and education staff, and risk managers.

Presenters:

Presenter information is not available at this time.

For more information on how to view this program, please contact:

For complete program descriptions and links to online courses, please visit:

www.JCRQSN.com

The JCRQSN program is a monthly series of video conference training sessions produced by Joint Commission Resources (JCR) in partnership with The Wellness Network. The Wellness Network is the distributor of the series and has no influence on the content.

To learn more, please contact Customer Service at info@jcrqsn.com or call 1-888-219-4678.

Emergency Management: The Need for Continuity of Operations Planning

Accreditation Information:

The Joint Commission is accredited by the Accreditation Council for Continuing Medical Education (ACCME-AMA PRA Category 1™), the Accreditation Council for Pharmacy Education (ACPE), and the American Nurses Credentialing Center (ANCC) to provide continuing education for the healthcare team.

Note: No ACPE credit was provided for this program

The Joint Commission is provider approved by the California Board of Registered Nursing, provider number CEP 6381, for 1 contact hour.

The Joint Commission is authorized to award 1.0 contact hour of pre-approved ACHE Qualified Education credit for this program toward advancement or recertification in the American College of Healthcare Executives. Participants in this program wishing to have the continuing education hours applied toward ACHE Qualified Education credit should indicate their attendance when submitting application to the American College of Healthcare Executives for advancement or recertification.

This activity has been approved by the National Association for Healthcare Quality (NAHQ) for 1.0 Certified Professional Healthcare Quality (CPHQ) credit.

The Joint Commission Enterprise has been accredited as an Authorized Provider by the International Association for Continuing Education and Training (IACET).

This education offering qualifies for 1.0 Certified Joint Commission Professional (CJCP) credit hours towards CJCP recertification. In order to obtain CJCP credit hours, an individual must first be certified before they start acquiring CJCP credit hours. CJCP credit hours will not be retroactive.

Full attendance at every session is a prerequisite for receiving full continuing education credits. If a participant needs to leave early, his or her continuing education credits will be reduced.

Successful completion of this CE activity includes the following:

- View the presentation and read the accompanying Resource Guide.
- Complete the online Evaluation Form and Post Test.
- A CE certificate/statement of credit can be printed online following successful completion of the Post Test and the Evaluation Form.

For complete program descriptions and links to online courses, please visit:

www.JCRQSN.com

The JCRQSN program is a monthly series of video conference training sessions produced by Joint Commission Resources (JCR) in partnership with The Wellness Network. The Wellness Network is the distributor of the series and has no influence on the content.

To learn more, please contact Customer Service at info@jcrqsn.com or call 1-888-219-4678.