

Joint Commission Resources Quality & Safety Network

Empowering you to
strengthen the quality
and safety of your
patient environment



2012 Program Schedule

The following broadcast times will be available on the satellite network and online. All times listed are in Eastern Time.

Accreditation 101: Understanding and Complying with The Joint Commission Standards

Thu, Jan 26, 2012: 2:00 PM to 3:00 PM **LIVE**
Fri, Feb 3, 2012: 10:00 AM to 11:00 AM
Tue, Feb 28, 2012: 1:00 PM to 2:00 PM
Wed, Mar 7, 2012: 12:00 PM to 1:00 PM
Thu, Mar 22, 2012: 3:00 PM to 4:00 PM

Accountability Measures: Research, Proximity, Accuracy, and Adverse Events

Thu, Feb 23, 2012: 2:00 PM to 3:00 PM **LIVE**
Fri, Mar 2, 2012: 10:00 AM to 11:00 AM
Tue, Mar 27, 2012: 1:00 PM to 2:00 PM
Wed, Apr 4, 2012: 12:00 PM to 1:00 PM
Thu, Apr 19, 2012: 3:00 PM to 4:00 PM

The original date for this program has changed.

Medical Staff Issues: Overcoming FPPE and OPPE Challenges

Thu, Mar 22, 2012: 2:00 PM to 3:00 PM **LIVE**
Fri, Mar 30, 2012: 10:00 AM to 11:00 AM
Tue, Apr 24, 2012: 1:00 PM to 2:00 PM
Wed, May 2, 2012: 12:00 PM to 1:00 PM
Thu, May 17, 2012: 3:00 PM to 4:00 PM

Not Again: Reducing Hospital Readmissions

Thu, Apr 26, 2012: 2:00 PM to 3:00 PM **LIVE**
Fri, May 4, 2012: 10:00 AM to 11:00 AM
Tue, May 22, 2012: 1:00 PM to 2:00 PM
Wed, May 30, 2012: 12:00 PM to 1:00 PM
Thu, Jun 14, 2012: 3:00 PM to 4:00 PM

The original date for this program has changed.

When Disaster Strikes: Emergency Management Update

Thu, May 24, 2012: 2:00 PM to 3:00 PM **LIVE**
Fri, Jun 1, 2012: 10:00 AM to 11:00 AM
Tue, Jun 19, 2012: 1:00 PM to 2:00 PM
Wed, Jun 27, 2012: 12:00 PM to 1:00 PM
Thu, Jul 19, 2012: 3:00 PM to 4:00 PM

The Joint Commission Survey (Part 1): Maximizing Tracer Activities

Thu, Jun 21, 2012: 2:00 PM to 3:00 PM **LIVE**
Fri, Jun 29, 2012: 10:00 AM to 11:00 AM
Tue, Jul 24, 2012: 1:00 PM to 2:00 PM
Wed, Aug 1, 2012: 12:00 PM to 1:00 PM
Thu, Aug 16, 2012: 3:00 PM to 4:00 PM

The Joint Commission Survey (Part 2): Second Generation Tracers

Thu, Jul 26, 2012: 2:00 PM to 3:00 PM **LIVE**
Fri, Aug 3, 2012: 10:00 AM to 11:00 AM
Tue, Aug 21, 2012: 1:00 PM to 2:00 PM
Wed, Aug 29, 2012: 12:00 PM to 1:00 PM
Thu, Sep 13, 2012: 3:00 PM to 4:00 PM

How Do They Do It?: Meeting Top Compliance Issues (Through Video Case Studies)

Thu, Aug 23, 2012: 2:00 PM to 3:00 PM **LIVE**
Fri, Aug 31, 2012: 10:00 AM to 11:00 AM
Tue, Sep 25, 2012: 1:00 PM to 2:00 PM
Wed, Oct 3, 2012: 12:00 PM to 1:00 PM
Thu, Oct 18, 2012: 3:00 PM to 4:00 PM

The original date for this program has changed.

Let's Talk: Improving Patient/Provider Communication

Thu, Sep 27, 2012: 2:00 PM to 3:00 PM **LIVE**
Fri, Oct 5, 2012: 10:00 AM to 11:00 AM
Tue, Oct 23, 2012: 1:00 PM to 2:00 PM
Wed, Oct 31, 2012: 12:00 PM to 1:00 PM
Fri, Nov 16, 2012: 3:00 PM to 4:00 PM

Environment of Care: Life Safety Code Issues

Thu, Oct 25, 2012: 2:00 PM to 3:00 PM **LIVE**
Fri, Nov 2, 2012: 10:00 AM to 11:00 AM
Fri, Nov 16, 2012: 1:00 PM to 2:00 PM
Wed, Nov 28, 2012: 12:00 PM to 1:00 PM
Thu, Dec 20, 2012: 3:00 PM to 4:00 PM

Taking the Quality Journey: High Reliability

Thu, Nov 15, 2012: 2:00 PM to 3:00 PM **LIVE**
Fri, Nov 30, 2012: 10:00 AM to 11:00 AM
Tue, Dec 18, 2012: 1:00 PM to 2:00 PM
Wed, Jan 2, 2013: 12:00 PM to 1:00 PM
Thu, Jan 10, 2013: 3:00 PM to 4:00 PM

Changes for 2013: Standards and Survey Process

Thu, Dec 20, 2012: 2:00 PM to 3:00 PM **LIVE**
Fri, Dec 28, 2012: 10:00 AM to 11:00 AM
Tue, Jan 15, 2013: 1:00 PM to 2:00 PM
Wed, Jan 23, 2013: 12:00 PM to 1:00 PM
Thu, Feb 7, 2013: 3:00 PM to 4:00 PM#

For complete program descriptions and links to online courses, please visit:

www.JCRQSN.com



The JCRQSN program is a monthly series of video conference training sessions produced by Joint Commission Resources (JCR) in partnership with The Wellness Network. The Wellness Network is the distributor of the series and has no influence on the content. To learn more, please contact Customer Service at info@jcrqsn.com or call 1-888-219-4678.